

## PMFG Problem Solving Session Tips for Setting up the board

Name:

Going Well ☺

Could be better ☹

“What is going well, relative to the guidelines?”

Mike	Brief description of what is going well	Brief description of what could be better. Start thinking/writing in terms of a problem definition here.
Jan		
Anita		
Betty		
Myron		
Amy		
Member		
Member		
Member		
Member		
Member		

(The grid lines are not necessary for the board.) Use this information to (briefly) summarize everyone’s go-round information at end of the go round. This will recognize and validate their participation. Leaders then review the “could be better” and triage, (offer immediate help when appropriate), and pick a problem based upon PMFG Hierarchy. Leaders have a transparent discussion (even disagreement) when choosing. After selecting the problem, they turn to family and invite them to do their problem solving. Then move on to the problem definition segment.